

2428/303

**SOCIAL POLICY, ADMINISTRATION  
AND DISASTER MANAGEMENT**

**June/July 2023**

**Time: 3 hours**



**THE KENYA NATIONAL EXAMINATIONS COUNCIL**

**DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
(SOCIAL WORK OPTION)  
MODULE III**

**SOCIAL POLICY, ADMINISTRATION AND DISASTER MANAGEMENT**

**3 hours**

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of **EIGHT** questions in **TWO** sections; **A** and **B**.*

*Answer **FIVE** questions as shown below in the answer booklet provided:*

*any **TWO** questions from section **A**;*

*any **TWO** questions from section **B**;*

*any other **ONE** question from either section **A** or **B**.*

*All questions carry equal marks.*

*Candidates should answer the questions in **English**.*

**This paper consists of 3 printed pages**

**Candidates should check the question paper to ascertain that  
all the pages are printed as indicated and that no questions are missing.**

## SECTION A: SOCIAL POLICY AND ADMINISTRATION

*Answer at least TWO questions from this section.*

1. (a) Explain each of the following terms:
  - (i) policy; (2 marks)
  - (ii) enabling social policy; (2 marks)
  - (iii) protective social policy (2 marks)
  - (iv) deterrent social policy (2 marks)
  
- (b) Differentiate between each of the following types of decision making:
  - (i) tactical and strategic decision; (4 marks)
  - (ii) programmed and non-programmed decisions; (4 marks)
  - (iii) policy and operating decisions. (4 marks)
  
2. (a) Analyze **five** roles of stakeholders in policy formulation process. (10 marks)
  
- (b) Highlight **five** types of policy administration agencies. (10 marks)
  
3. (a) Outline **five** stages in the process of policy implementation. (10 marks)
  
- (b) Explain **five** effects of successful social policies. (10 marks)
  
4. (a) Analyze **five** challenges encountered in the provision of social welfare services in Kenya. (10 marks)
  
- (b) Highlight **five** factors that may hinder the success of policy administration. (10 marks)

## SECTION A: DISASTER MANAGEMENT

Answer at least **TWO** questions from this section.

5. (a) (i) Explain the meaning of the term 'disaster'. (2 marks)
- (ii) Describe **four** types of natural disasters. (8 marks)
- (b) Outline **five** steps involved in disaster preparedness. (10 marks)
6. (a) Analyze **six** roles of the community in disaster response. (12 marks)
- (b) Highlight **five** positive effects of post disaster development. (8 marks)
7. (a) Explain **five** players in disaster operations. (10 marks)
- (b) Highlight **five** features of a disaster. (10 marks)
8. (a) Analyze **five** benefits of carrying out drills for disaster preparedness in a community. (10 marks)
- (b) Highlight **five** disaster preparedness measures that should be put in place at a petrol station. (10 marks)

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